

Webex Accessibility Conformance Report

International Edition

VPAT® Version 1.0

Name of Product/Version: Webex Android Automotive Application (version 3.14.x.x.x).

Product Description: Webex product runs on Automotive Android OS. The Webex platform allows users to make calls, meet and get work done. It includes features for team collaboration such as meetings. The report below covers Webex Meetings.

Date: September 26, 2024

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Evaluation Methods Used: The following testing was done on Android v13 with Google TTS screen reader and gestures for navigation.

Applicable Standards/Guidelines:

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.2, at https://www.w3.org/TR/WCAG22/	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards as published by the U.S. Access Board in the Federal Register on January 18, 2017	(Yes)
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V2.1.2 (2018-08) at https://www.etsi.org/deliver/etsi_en//301500_301599/301549/02.01.02_60/en_301549v020102p.pdf	(Yes)

Terms:

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Supports with Exception:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The product does not meet the intent of criteria.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.2 Level AAA.

WCAG 2.2 Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the <https://www.w3.org/TR/WCAG22/#conformance>

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
<p>1.1.1 Non-text Content (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.1.1 (Web) ● 10.1.1.1 (Non-web document) ● 11.1.1.1.1 (Open Functionality Software) ● 11.1.1.1.2 (Closed Functionality Software) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 602.3 (Support Docs) 	<p>Supports with Exceptions</p>	<p>Programmatic labels allow assistive technologies users to decipher the nature and purpose of non-text content such as buttons, and graphics.</p> <p>Exceptions Include: Some of the elements such as Settings, Refresh do not have proper label names when screen reader is activated</p>
<p>1.2.1 Audio-only and Video-only (Prerecorded) (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.2.1 (Web) ● 10.1.2.1 (Non-web document) ● 11.1.2.1.1 (Open Functionality Software) ● 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 602.3 (Support Docs) 	<p>Not Applicable</p>	<p>The product does not provide pre-recorded audio-only or video-only media. Currently, Webex supports live audio only.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.2 Captions (Prerecorded) (Level A) Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.2.2 (Web) ● 10.1.2.2 (Non-web document) ● 11.1.2.2 (Open Functionality Software) ● 11.1.2.2 (Closed Software) – Does not apply. ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 602.3 (Support Docs) 	Not Applicable	The product does not provide pre-recorded audio. Currently, Webex supports live audio only.
<p>1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.2.2 (Web) ● 10.1.2.3 (Non-web document) ● 11.1.2.3.1 (Open Functionality Software) ● 11.1.2.3.2 (Closed Software) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 602.3 (Support Docs) 	Not Applicable	The product does not provide pre-recorded audio. Currently, Webex supports live audio only.

Criteria	Conformance Level	Remarks and Explanations
<p>1.3.1 Info and Relationships (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.2.2 (Web) ● 10.1.3.1 (Non-web document) ● 11.1.3.1.1 (Open Functionality Software) ● 11.1.3.1.2 (Closed Software) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 602.3 (Support Docs) 	Supports	The product programmatically presents the visual structure, context, and relationships between elements to assistive technologies. Labels are associated with form controls to ensure they are announced when focused upon (i.e., list of items is programmatically announced as part of a list).
<p>1.3.2 Meaningful Sequence (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.3.2 (Web) ● 10.1.3.2 (Non-web document) ● 11.1.3.2.1 (Open Functionality Software) ● 11.1.3.2.2 (Closed Software) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 602.3 (Support Docs) 	Supports	The product employs a Talkback focus order that is logical and follows the visual order of elements.

Criteria	Conformance Level	Remarks and Explanations
<p>1.3.3 Sensory Characteristics (Level A) A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.3.2 (Web) ● 10.1.3.3 (Non-web document) ● 11.1.3.3 (Non-web Software) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 602.3 (Support Docs) 	Supports	The product does not rely solely on sensory characteristics to convey information about content and elements.
<p>1.4.1 Use of Color (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.1 (Web) ● 10.1.4.1 (Non-web document) ● 11.1.4.1 (Non-web Software) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 602.3 (Support Docs) 	Supports	The product conveys information without solely using color differences. Talkback is announcing the labels of each option/button to provide more information to the user.

Criteria	Conformance Level	Remarks and Explanations
<p>1.4.2 Audio Control (Level A) A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.1 (Web) ● 10.1.4.2 (Non-web document) ● 11.1.4.2 (Non-web software) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 602.3 (Support Docs) 	<p>Supports</p>	<p>Meeting participants can control the audio by “Mute and Unmute” button.</p>
<p>2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.1.1 (Web) ● 10.2.1.1 (Non-web document) ● 11.2.1.1.1 (Open Functionality Software) ● 11.2.1.1.2 (Closed Software) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 602.3 (Support Docs) 	<p>Supports with Exception</p>	<p>The product supports keyboard only to enter the data in the input fields. User can navigate to the next screen by tapping on "Enter" key from keyboard after entering the input.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>2.1.2 No Keyboard Trap (Level A) A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.1.2 (Web) ● 10.2.1.2 (Non-web document) ● 11.2.1.2 (Non-web software) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 602.3 (Support Docs) 	Supports	The product allows for keyboard navigation without keyboard trap (Ex: Sign-In screen, password screen)
<p>2.1.4 Character Key Shortcuts (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.1.4 (Web) ● 10.2.1.4 (Non-web document) ● 11.2.1.4.1 (Open Functionality Software) ● 11.2.1.4.2 (Closed Software) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Not Applicable	The product application does not support keyboard shortcuts.

Criteria	Conformance Level	Remarks and Explanations
<p>2.2.1 Timing Adjustable (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.2.1 (Web) ● 10.2.2.1 (Non-web document) ● 11.2.2.1 (Open Functionality Software) ● 11.2.2.1 (Closed Software) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 602.3 (Support Docs) 	Not Applicable	Webex application currently doesn't support scheduling the meetings. Hence timing adjustment is not applicable.
<p>2.2.2 Pause, Stop, Hide (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.2.1 (Web) ● 10.2.2.2 (Non-web document) ● 11.2.2.2 (Open Functionality Software) ● 11.2.2.2 (Closed Software) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 602.3 (Support Docs) 	Not Applicable	The product does not support dynamically moving content.

Criteria	Conformance Level	Remarks and Explanations
<p>2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.3.1 (Web) ● 10.2.3.1 (Non-web document) ● 11.2.3.1 (Open Functionality Software) ● 11.2.3.1(Closed Software) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 602.3 (Support Docs) 	Supports	The product does not contain instances of flashing contents.
<p>2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.1 (Web) ● 10.2.4.1 (Non-web document) – Does not apply ● 11.2.4.1 (Open Functionality Software) – Does not apply ● 11.2.4.1 (Closed Software) – Does not apply ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) – Does not apply to non-web software ● 602.3 (Support Docs) – Does not apply to non-web docs 	Not Applicable	There is no repeating content in the application to provide any means to bypass them.

Criteria	Conformance Level	Remarks and Explanations
<p>2.4.2 Page Titled (Level A) Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.1 (Web) ● 10.2.4.2 (Non-web document) ● 11.2.4.2 (Open Functionality Software) - Does not apply ● 11.2.4.2 (Closed Software) – Does not apply ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 602.3 (Support Docs) 	<p>Supports with Exceptions</p>	<p>The product properly and programmatically titles all its windows to ensure users understand where they are in the application.</p> <p>Exceptions include: Talkbacks provides unnecessary information along with page title when navigating to different screens, however user can identify and distinguish different pages.</p>
<p>2.4.3 Focus Order (Level A) Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.3 (Web) ● 10.2.4.3 (Non-web document) ● 11.2.4.3 (Non-web Software) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 602.3 (Support Docs) 	<p>Supports</p>	<p>The product provides a focus order (through Talkback) that is consistent with the visual order of the application.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.3 (Web) ● 10.2.4.4 (Non-web document) ● 11.2.4.4 (Non-Web Software) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 602.3 (Support Docs) 	Supports	The Webex application uses a limited number of external links. All links have clear text to allow the user to understand the purpose of each link.
<p>2.5.1 Pointer Gestures (Level A only) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.5.1 (Web) ● 10.2.5.1 (Non-web document) ● 11.2.5.1 (Open Functionality Software) ● 11.2.5.1 (Closed Software) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Not Applicable	The product does not require any multi-point gestures to operate content.

Criteria	Conformance Level	Remarks and Explanations
<p>2.5.2 Pointer Cancellation (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.5.2 (Web) ● 10.2.5.2 (Non-web document) ● 11.2.5.2 (Open Functionality Software) ● 11.2.5.2 (Closed Software) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Supports</p>	<p>The product does not use down-events to execute most functions. User can recover from accidental touch easily (Ex: Cancellation of meeting before connecting)</p>
<p>2.5.3 Label in Name (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.5.3 (Web) ● 10.2.5.3 (Non-web document) ● 11.2.5.3 (Open Functionality Software) ● 11.2.5.3 (Closed Software) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Supports</p>	<p>The product utilizes elements that have the same accessible name as its visual label.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>2.5.4 Motion Actuation (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.5.4 (Web) ● 10.2.5.4 (Non-web document) ● 11.2.5.4 (Open Functionality Software) ● 11.2.5.4 (Closed Software) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Not Applicable</p>	<p>The product does not contain any functionality that is triggered by gestures or by moving a device.</p>
<p>3.1.1 Language of Page</p> <p>(Level A) Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.1.1 (Web) ● 10.3.1.1 (Non-web document) ● 11.3.1.1.1 (Open Functionality Software) ● 11.3.1.1.2 (Closed Software) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 602.3 (Support Docs) 	<p>Supports</p>	<p>The product inherits the language settings configured in through the operating system.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>3.1.2 On Focus (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.1.1 (Web) ● 10.3.2.1 (Non-web document) ● 11.3.2.1 (Open Functionality Software) ● 11.3.2.1 (Closed Software) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 602.3 (Support Docs) 	Supports	Each element in the product is focused with a focus indicator along with a talkback screen reader. Also, the product does not initiate changes of context upon the focusing of elements.
<p>3.2.2 On Input (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.2.2 (Web) ● 10.3.2.2 (Non-web document) ● 11.3.2.2 (Open Functionality Software) ● 11.3.2.2 (Closed Software) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 602.3 (Support Docs) 	Supports	The product does not initiate changes of context upon user input and informs the user on the effect with the selections via talkback.
<p>3.2.6 Consistent Help (Level A)</p> <ul style="list-style-type: none"> ● EN 301 549 – Does not apply ● Revised Section 508 – Does not apply 	Supports	Product provides help and support to the user.

Criteria	Conformance Level	Remarks and Explanations
<p>3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.3.1 (Web) ● 10.3.3.1 (Non-web document) ● 11.3.3.1.1 (Open Functionality Software) ● 11.3.3.1.2 (Closed Software) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 602.3 (Support Docs) 	Supports	Webex provides visual error messages that are also programmatically announced to Screen Readers (e.g., an invalid meeting ID or invalid meeting password).
<p>3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.3.2 (Web) ● 10.3.3.2 (Non-web document) ● 11.3.3.2 (Open Functionality Software) ● 11.3.3.2 (Closed Software) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 602.3 (Support Docs) 	Supports	The product uses visible form labels for input fields.
<p>1.3.7 Redundant Entry (Level A)</p> <ul style="list-style-type: none"> ● EN 301 549 – Does not apply ● Revised Section 508 – Does not apply 	Supports	The product does not support entering the same information twice in the same session (Ex: Email ID, Meeting ID)

Criteria	Conformance Level	Remarks and Explanations
<p>4.1.2 Name, Role, Value (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.4.1.2 (Web) ● 10.4.1.2 (Non-web document) ● 11.4.1.2.1 (Open Functionality Software) ● 11.4.1.2.2 (Closed Software) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 602.3 (Support Docs) 	Supports with Exceptions	<p>Most of the controls in the product provide the necessary role, state, property, and value information to assistive technologies.</p> <p>Exception Include: Settings and Refresh option does not have proper names, instead screen reader indicates them as menu.</p>

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.4 Captions (Live) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 10.1.2.4 (Non-web document) ● 11.1.2.4 (Open Functionality Software) ● 11.1.2.4 (Closed Software) ● 12.1.2 (Product Docs) ● 12.2.4(Support) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 602.3 (Support Docs) 	Supports	The product supports closed captioning for its meetings.
<p>1.2.5 Audio Description (Prerecorded) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.2.5 (Web) 		The product does not support pre-recorded audio. Only live audio is supported during meetings

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 10.1.2.5 (Non-web document) ● 11.1.2.5 (Open Functionality Software) ● 11.1.2.5 (Closed Software) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 602.3 (Support Docs) 	Not Applicable	
1.3.4 Orientation (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.1.3.4 (Web) ● 10.1.3.4 (Non-web document) ● 11.1.3.4 (Open Functionality Software) ● 11.1.3.4 (Closed Software) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Not Applicable	Product’s features are aligned to orientation of the car screen.
1.3.5 Identify Input Purpose (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.1.3.5 (Web) ● 10.1.3.4 (Non-web document) ● 11.1.3.5 (Open Functionality Software) ● 11.1.3.5 (Closed Software) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	All the input fields are accessible via talkback and provide information on what needs to be entered by user.
1.4.2 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.1.4.3 (Web) ● 10.1.4.3 (Non-web document) 		The product follows the minimal color contrast ratio for the text over the background except

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<ul style="list-style-type: none"> ● 11.1.4.3 (Open Functionality Software) ● 11.1.4.3 (Closed Software) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 602.3 (Support Docs) 	Supports with Exception	<ul style="list-style-type: none"> ● Image contrast ratio of an elements in settings screen is less than expected.
<p>1.4.4 Resize text (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.4 (Web) ● 10.1.4.4 (Non-web document) ● 11.1.4.4.1 (Open Functionality Software) ● 11.1.4.4.2 (Closed Software) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 602.3 (Support Docs) 	Supports	The product inherits the text resize options configured in the Android settings.
<p>1.4.5 Images of Text (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.5 (Web) ● 10.1.4.5 (Non-web document) ● 11.1.4.5.1 (Open Functionality Software) ● 11.1.4.5.2 (Closed Software) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 602.3 (Support Docs) 	Supports	The product uses text rather than images of text to present information.
<p>1.4.10 Reflow (Level AA)</p> <p>Also applies to:</p>		The product does not require scrolling in two

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.1.4.10 (Web) ● 10.1.4.10 (Non-web document) ● 11.1.4.10.1 (Open Functionality Software) ● 11.1.4.10.2 (Closed Software) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	dimensions to present content without loss of information.
1.4.11 Non-text Contrast (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.1.4.11 (Web) ● 10.1.4.11 (Non-web document) ● 11.1.4.11 (Open Functionality Software) ● 11.1.4.11 (Closed Software) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	The product UI follows the 3:1 minimal contrast ratio for the visual presentation UI components against background.
1.4.12 Text Spacing (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.1.4.12 (Web) ● 10.1.4.12 (Non-web document) ● 11.1.4.12 (Open Functionality Software) ● 11.1.4.12 (Closed Software) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Not Applicable	The product does not use markup language
1.4.13 Content on Hover or Focus (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.1.4.13 (Web) ● 10.1.4.13 (Non-web document) ● 11.1.4.13 (Open Functionality Software) 	Not Applicable	The product does not use the on-hover design pattern

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 11.1.4.13 (Closed Software) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
<p>2.4.5 Multiple Ways (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.5 (Web) ● 10.2.4.5 (Non-web document) – Does not apply ● 11.2.4.5 (Open Functionality Software) – Does not apply ● 11.2.4.5 (Closed Software) – Does not apply ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 602.3 (Support Docs) – Does not apply to non-web docs 	Not Applicable	The product does not support to provide multiple options for reaching the same content.
<p>2.4.6 Headings and Labels (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.6 (Web) ● 10.2.4.6 (Non-web document) ● 11.2.4.6 (Open Functionality Software) ● 11.2.4.6 (Closed Software) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 602.3 (Support Docs) 	Supports with Exceptions	The product provides descriptive headings and labels throughout the application. However, screen reader provides more information while prompting screen headings.
<p>2.4.7 Focus Visible (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.7 (Web) ● 10.2.4.7 (Non-web document) 	Supports	The product provides a visible focus indicator when elements receive keyboard focus through Android Talkback.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 11.2.4.7 (Open Functionality Software) ● 11.2.4.7 (Closed Software) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 602.3 (Support Docs) 		
<p>2.4.11 Focus Not Obscured (Minimum) (Level AA)</p> <p>EN 301 549 Criteria – Does not apply. Revised Section 508 - Does not apply.</p>	Not Applicable	Product does not support sticky headers/footers due to which the content can be hidden.
<p>2.5.7 Dragging Movements (Level AA)</p> <p>EN 301 549 Criteria – Does not apply. Revised Section 508 - Does not apply.</p>	Not Applicable	Product does not support dragging of any elements inside the application for any functionality
<p>2.5.8 Target Size (Minimum) (Level AA)</p> <p>EN 301 549 Criteria – Does not apply. Revised Section 508 – Does not apply</p>	Supports	Product supports minimum target support for most of the elements.
<p>3.1.2 Language of Parts (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.1.2 (Web) ● 10.3.1.2 (Non-web document) ● 11.3.1.2 (Open Functionality Software) – Does not apply. ● 11.3.1.2 (Closed Software) – Does not apply. ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 602.3 (Support Docs) 	Not Applicable	The product does not provide content written in multiple languages at once. The language translates as locale of the user

Criteria	Conformance Level	Remarks and Explanations
<p>3.2.3 Consistent Navigation (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.2.3 (Web) ● 10.3.2.3 (Non-web document) – Does not apply. ● 11.3.2.3 (Open Functionality Software) – Does not apply. ● 11.3.2.3 (Closed Software) – Does not apply. ● 2.1.2 (Product Docs) ● 12.2.4 (Support) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 602.3 (Support Docs) – Does not apply to non-web docs 	Not Applicable	The product is not a web application
<p>3.2.4 Consistent Identification (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.2.4 (Web) ● 10.3.2.4 (Non-web document) – Does not apply. ● 11.3.2.4 (Open Functionality Software) – Does not apply. ● 11.3.2.4 (Closed Software) – Does not apply. ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 602.3 (Support Docs) – Does not apply to non-web docs 	Not Applicable	The product is not a web application
<p>3.3.3. Error Suggestion (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.3.3 (Web) ● 10.3.3.3 (Non-web document) ● 11.3.3.3 (Open Functionality Software) ● 11.3.3.3 (Closed Software) 	Supports	<p>Webex provides visual error messages that are also programmatically announced to Screen Readers (e.g., an invalid meeting ID or invalid email/password).</p> <p>Suggestion is given to the user to provide correct information.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 602.3 (Support Docs) 		
<p>3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.3.4 (Web) ● 10.3.3.4 (Non-web document) ● 11.3.3.4 (Open Functionality Software) ● 11.3.3.4 (Closed Software) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 602.3 (Support Docs) 	Not Applicable	The product does not cause legal commitments or financial transactions for the user.
<p>3.3.8 Accessible Authentication (Minimum) (Level AA)</p> <p>EN 301 549 Criteria – Does not apply. Revised Section 508 – Does not apply.</p>	Supports	Product supports login easy as there is no puzzle solving and one-time passcodes during login.
<p>4.1.3 Status Messages (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.4.1.3 (Web) ● 10.4.1.3 (Non-web document) – Does not apply ● 11.4.1.3 (Open Functionality Software) – Does not apply ● 11.4.1.3 (Closed Software) – Does not apply ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Not Applicable	There are no status messages implemented in the product.

Table 3: Success Criteria, Level AAA

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA)	Not Evaluated	
1.2.7 Extended Audio Description (Prerecorded) (Level AAA)	Not Evaluated	
1.2.8 Media Alternative (Prerecorded) (Level AAA)	Not Evaluated	
1.2.9 Audio-only (Live) (Level AAA)	Not Evaluated	
1.3.6 Identify Purpose (Level AAA)	Not Evaluated	
1.4.6 Contrast (Enhanced) (Level AAA)	Not Evaluated	
1.4.7 Low or No Background Audio (Level AAA)	Not Evaluated	
1.4.8 Visual Presentation (Level AAA)	Not Evaluated	
1.4.9 Images of Text (No Exception) (Level AAA)	Not Evaluated	
2.1.3 Keyboard (No Exception) (Level AAA)	Not Evaluated	
2.2.3 No Timing (Level AAA)	Not Evaluated	
2.2.4 Interruptions (Level AAA)	Not Evaluated	
2.2.5 Re-authenticating (Level AAA)	Not Evaluated	
2.2.6 Timeouts (Level AAA)	Not Evaluated	
2.3.2 Three Flashes (Level AAA)	Not Evaluated	
2.3.3 Animation from Interactions (Level AAA)	Not Evaluated	
2.4.8 Location (Level AAA)	Not Evaluated	
2.4.9 Link Purpose (Link Only) (Level AAA)	Not Evaluated	
2.4.10 Section Headings (Level AAA)	Not Evaluated	
2.4.12 Focus Not Obscured (Enhanced) (Level AAA)	Not Evaluated	
2.4.13 Focus Appearance (Level AAA)	Not Evaluated	
2.5.5 Target Size (Enhanced) (Level AAA)	Not Evaluated	
2.5.6 Concurrent Input Mechanisms (Level AAA)	Not Evaluated	
3.1.3 Unusual Words (Level AAA)	Not Evaluated	
3.1.4 Abbreviations (Level AAA)	Not Evaluated	
3.1.5 Reading Level (Level AAA)	Not Evaluated	
3.1.6 Pronunciation (Level AAA)	Not Evaluated	
3.2.5 Change on Request (Level AAA)	Not Evaluated	
3.3.5 Help (Level AAA)	Not Evaluated	

Criteria	Conformance Level	Remarks and Explanations
3.3.6 Error Prevention (All) (Level AAA)	Not Evaluated	
3.3.9 Accessible Authentication (Enhanced) (Level AAA)	Not Evaluated	

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Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports with Exception	Most of the features and contents in the product are Talkback accessible.
302.2 With Limited Vision	Supports with Exception	The product is accessible to user with limited vision.
302.3 Without Perception of Color	Supports	The product can be used without the perception of color.
302.4 Without Hearing	Supports	The product can be used without the use of hearing as product supports live closed captioning during meetings
302.5 With Limited Hearing	Supports	The product can be used without the use of hearing as product supports live closed captioning during meetings
302.6 Without Speech	Supports with Exception	User will be able to hear from other participants during meetings but will not be able to send any text messages.
302.7 With Limited Manipulation	Supports	The product supports all the functions with limited manipulation by supporting Talkback accessibility.
302.8 With Limited Reach and Strength	Supports	The product is functional with limited reach and strength.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports with Exception	The product is functional for users with limited language, cognitive, and learning abilities. It also varies and depends upon the user's experience.

Chapter 4: Hardware

Not applicable as the product is not hardware dependent.

Chapter 5: Software

Criteria	Conformance Level	Remarks and Explanations
501.1 Incorporation of WCAG 2.2	Supports with Exceptions	Please refer the section WCAG 2.2 Report
<i>502 Interoperability with Assistive Technology</i>		
502.2.1 User Control of Accessibility Features	Not Applicable	Application is not a platform software
502.2.2 No Disruption of Accessibility Features	Supports	Application does not disrupt platform accessibility features
<i>502.3 Accessibility Services</i>		
502.3.1 Object Information	Not Applicable	This product is not a platform software
502.3.2 Modification of Object Information	Not Applicable	This product is not a platform software
502.3.3 Row, Column, and Headers	Not Applicable	This product is not a platform software
502.3.4 Values	Not Applicable	This product is not a platform software
502.3.5 Modification of Values	Not Applicable	This product is not a platform software
502.3.6 Label Relationships	Not Applicable	This product is not a platform software
502.3.7 Hierarchical Relationships	Not Applicable	This product is not a platform software
502.3.8 Text	Not Applicable	This product is not a platform software
502.3.9 Modification of Text	Not Applicable	This product is not a platform software
502.3.10 List of Actions	Not Applicable	This product is not a platform software
502.3.11 Actions on Objects	Not Applicable	This product is not a platform software

Criteria	Conformance Level	Remarks and Explanations
502.3.12 Focus Cursor	Not Applicable	This product is not a platform software
502.3.13 Modification of Focus Cursor	Not Applicable	This product is not a platform software
502.3.14 Event Notification	Not Applicable	This product is not a platform software
502.4 Platform Accessibility Features	Not Applicable	This product is not a platform software
<i>503 Applications</i>		
503.2 User Preferences	Supports	The product inherits the android settings
503.3 Alternative User Interfaces	Not Applicable	The product does not provide an alternate user interface that functions as an assistive technology.
<i>503.4 User Controls for Captions and Audio Description</i>		
503.4.1 Caption Controls	Supports	The Webex application provides caption control during meetings
503.4.2 Audio Description Controls	Not Applicable	This product is not a recording player.
<i>504 Authoring Tools</i>		
504.2 Content Creation or Editing	Not Applicable	This product is not an authoring tool
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	This product is not an authoring tool
504.2.2 PDF Export	Not Applicable	This product is not an authoring tool
504.3 Prompts	Not Applicable	This product is not an authoring tool
504.4 Templates	Not Applicable	This product is not an authoring tool

Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
<i>601.1 Scope</i>		
<i>602 Support Documentation</i>		
602.2 Accessibility and Compatibility Features	Supports	Contact Harman accessibility team via IgniteAccessibilitySupport@harman.com for the accessibility related documentation.
602.3 Electronic Support Documentation	Supports with Exception	Refer WCAG 2.2 Report Section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	Support documentation is provided in electronic format.
<i>603 Support Services</i>		
603.2 Information on Accessibility and Compatibility Features	Supports	Contact Harman accessibility team via IgniteAccessibilitySupport@harman.com
603.3 Accommodation of Communication Needs	Supports	Webex support services accommodate the diverse needs of individuals with disabilities.

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Chapter 4: 4.2 Functional performance statements

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Supports with Exceptions	Majority of the functions and features of this product are talkback accessible.
4.2.2 Usage with limited vision	Supports	The product is accessible to user with limited vision
4.2.3 Usage without perception of color	Supports	The product can be used without the perception of

Criteria	Conformance Level	Remarks and Explanations
		color
4.2.4 Usage without hearing	Supports	The product can be used without the use of hearing as product supports live closed captioning during meetings
4.2.5 Usage with limited hearing	Supports	The product can be used without the use of hearing by supporting live closed captioning,
4.2.6 Usage without vocal capability	Supports with Exceptions	User without speech will not be able to communicate during meetings as there is no messaging is implemented in the product
4.2.7 Usage with limited manipulation or strength	Supports	The product supports all the functions with limited manipulation by supporting Talkback accessibility
4.2.8 Usage with limited reach	Supports	The product is functional with limited reach and strength
4.2.9 Minimize photosensitive seizure triggers	Supports	The product does not support flashy contents.
4.2.10 Usage with limited cognition	Supports with Exceptions	<p>The product is functional for users with limited language, cognitive, and learning abilities. It also varies and depends upon the user's experience.</p> <p>Exception:</p> <ul style="list-style-type: none"> • QR code in the legal page is not accessible via Talkback. • Settings & refresh buttons are prompted as Menu.
4.2.11 Privacy	Supports	The product's accessibility components maintain the users' privacy.

Chapter 5: Generic Requirements

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Not Applicable	The product is not closed software. The product uses available SDK from Cisco Webex.
<i>5.1.2 General</i>		
5.1.2.1 Closed functionality	Refer criteria 5.2 to 13	Refer criteria 5.2 to 13
5.1.2.2 Assistive technology	Refer criteria 5.1.3 to 5.1.6	Refer criteria 5.1.3 to 5.1.6
<i>5.1.3 Non-visual access</i>		
5.1.3.1 General	Not Applicable	This product is not closed software. The product uses available SDK from Cisco Webex.
5.1.3.2 Auditory output delivery including speech	Not Applicable	This product is not a closed software.
5.1.3.3 Auditory output correlation	Not Applicable	This product is not a closed software.
5.1.3.4 Speech output user control	Not Applicable	This product is not a closed software.
5.1.3.5 Speech output automatic interruption	Not Applicable	This product is not a closed software.
5.1.3.6 Speech output for non-text content	Not Applicable	This product is not a closed software.
5.1.3.7 Speech output for video information	Not Applicable	This product is not a closed software.
5.1.3.8 Masked entry	Not Applicable	This product is not a closed software.
5.1.3.9 Private access to personal data	Not Applicable	This product is not a closed software.
5.1.3.10 Non-interfering audio output	Not Applicable	This product is not a closed software.
5.1.3.11 Private listening volume	Not Applicable	This product is not a closed software
5.1.3.12 Speaker volume	Not Applicable	This product is not a closed software
5.1.3.13 Volume reset	Not Applicable	This product is not a closed software
5.1.3.14 Spoken languages	Not Applicable	This product is not a closed software
5.1.3.15 Non-visual error identification	Not Applicable	This product is not a closed software

Criteria	Conformance Level	Remarks and Explanations
5.1.3.16 Receipts, tickets, and transactional outputs	Not Applicable	This product is not a closed software
5.1.4 Functionality closed to text enlargement	Not Applicable	This product is not a closed software
5.1.5 Visual output for auditory information	Not Applicable	This product is not a closed software
<i>5.1.6 Operation without keyboard interface</i>		
5.1.6.1 Closed functionality	Not Applicable	This product is not a closed software
5.1.6.2 Input focus	Not Applicable	This product is not a closed software
5.2 Activation of accessibility features	Not Applicable	This product is not a closed software
5.3 Biometrics	Not Applicable	This product is not a closed software
5.4 Preservation of accessibility information during conversion	Not Applicable	This product is not a closed software
<i>5.5 Operable parts</i>		
5.5.1 Means of operation	Not Applicable	This product is not a closed software
5.5.2 Operable parts discernibility	Not Applicable	This product is not a closed software
<i>5.6 Locking or toggle controls</i>		
5.6.1 Tactile or auditory status	Not Applicable	This product is not a closed software
5.6.2 Visual status	Not Applicable	This product is not a closed software
5.7 Key repeat	Not Applicable	This product is not a closed software
5.8 Double-strike key acceptance	Not Applicable	This product is not a closed software
5.9 Simultaneous user actions	Not Applicable	This product is not a closed software

Chapter 6: ICT with two-way voice communication

Criteria	Conformance Level	Remarks and Explanations
6.1 Audio bandwidth for speech	Supports	The product uses available SDK from Cisco Webex.

Criteria	Conformance Level	Remarks and Explanations
<i>6.2 Real-time text (RTT) functionality</i>		
6.2.1.1 RTT communication	Not Applicable	Application does not support softphone & text messages hence RTT (real time text) functionality is not applicable.
6.2.1.2 Concurrent voice and text	Not Applicable	Application does not support softphone & text messages hence RTT (real time text) functionality is not applicable.
<i>6.2.2 Display of Real-time Text</i>		
6.2.2.1 Visually distinguishable display	Not Applicable	RTT (real time text) functionality is not implemented in Webex AAOS application.
6.2.2.2 Programmatically determinable send and receive direction	Not Applicable	RTT (real time text) functionality is not implemented in Webex AAOS application.
6.2.3 Interoperability	Not Applicable	RTT (real time text) functionality is not implemented in Webex AAOS application.
6.2.4 Real-time text responsiveness	Not Applicable	RTT (real time text) functionality is not implemented in Webex AAOS application.
6.3 Caller ID	Not Applicable	This product does not support calling feature.
6.4 Alternatives to voice-based services	Not Applicable	This product does not support voice mail, auto attendant, or interactive voice response facilities
<i>6.5 Video communication</i>		
6.5.1 General (informative)	Supports	Depends on Cisco Webex SDK
6.5.2 Resolution	Supports	Depends on Cisco Webex SDK
6.5.3 Frame rate	Supports	Depends on Cisco Webex SDK
6.5.4 Synchronization between audio and video	Supports with Exception	Depends on Cisco Webex SDK
6.6 Alternatives to video-based services	Not Applicable	

Chapter 7: ICT with video capabilities

Criteria	Conformance Level	Remarks and Explanations
<i>7.1 Caption processing technology</i>		
7.1.1 Captioning playback	Supports	Close captioning is provided during meetings
7.1.2 Captioning synchronization	Supports	The product supports the synchronization of captions with the live media
7.1.3 Preservation of captioning	Not Applicable	Product does not support to record meeting/video to preserve captioning.
<i>7.2 Audio description technology</i>		
7.2.1 Audio description playback	Not Applicable	The product is not a media player to select and play available audio description.
7.2.2 Audio description synchronization	Not Applicable	The product is not a media player to select and play available audio description.
7.2.3 Preservation of audio description	Not Applicable	The product is not a media player to select and play available audio description.
7.3 User controls for captions and audio description	Not Applicable	The product is not a media player.

Chapter 8: Hardware

This section is not applicable as the product is not hardware.

Chapter 9: Web

Please refer to the section WCAG 2.2

Chapter 10: Non-web documents

Criteria	Conformance Level	Remarks and Explanations
<i>10.0 General (informative)</i>		
10.1.1.1 to 10.4.1.3	Supports with exception	Please refer the section WCAG 2.2 Report.
10.5 Caption positioning	Supports with exception	We do not allow users to reposition the captions. The caption area does not impede on user controls on the screen.
10.6 Audio description timing	Not Applicable	

Chapter 11: Software

Criteria	Conformance Level	Remarks and Explanations
<i>11.0 General</i>		
11.1.1.1 through 11.4.1.3	Supports with exception	Please refer the section WCAG 2.2 Report
<i>11.5 Interoperability with assistive technology</i>		
11.5.1 Closed functionality	Not Applicable	This product is not a platform software
<i>11.5.2 Accessibility services</i>		
11.5.2.1 Platform accessibility service support for software that provides a user interface	Not Applicable	This product is not a platform software.
11.5.2.2 Platform accessibility service support for assistive technologies	Not Applicable	This product is not a platform software
11.5.2.3 Use of accessibility services	Not Applicable	This product is not a platform software
11.5.2.4 Assistive technology	Not Applicable	This product is not assistive technology
11.5.2.5 Object information	Not Applicable	This product is not a platform software
11.5.2.6 Row, column, and headers	Not Applicable	This product is not a platform software
11.5.2.7 Values	Not Applicable	This product is not a platform software

Criteria	Conformance Level	Remarks and Explanations
11.5.2.8 Label relationships	Not Applicable	This product is not a platform software
11.5.2.9 Parent-child relationships	Not Applicable	This product is not a platform software
11.5.2.10 Text	Not Applicable	This product is not a platform software
11.5.2.11 List of available actions	Not Applicable	This product is not a platform software
11.5.2.12 Execution of available actions	Not Applicable	This product is not a platform software
11.5.2.13 Tracking of focus and selection attributes	Not Applicable	This product is not a platform software
11.5.2.14 Modification of focus and selection attributes	Not Applicable	This product is not a platform software
11.5.2.15 Change notification	Not Applicable	This product is not a platform software
11.5.2.16 Modifications of states and properties	Not Applicable	This product is not a platform software
11.5.2.17 Modifications of values and text	Not Applicable	This product is not a platform software
<i>11.6 Documented accessibility usage</i>		
11.6.1 User control of accessibility features	Not Applicable	This product is not a platform software
11.6.2 No disruption of accessibility features	Supports	Application does not disrupt platform accessibility features
11.7 User preferences	Supports	The product inherits the android accessibility settings
<i>11.8 Authoring tools</i>		
11.8.1 Content technology	Not Applicable	This product is not an authoring tool
11.8.2 Accessible content creation	Not Applicable	This product is not an authoring tool
11.8.3 Preservation of accessibility information in transformations	Not Applicable	This product is not an authoring tool
11.8.4 Repair assistance	Not Applicable	The product does not offer accessibility repair assistance.

Criteria	Conformance Level	Remarks and Explanations
11.8.5 Templates	Not applicable	This product is not an authoring tool

Chapter 12: Documentation and support services

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation		
12.1.1 Accessibility and compatibility features	Supports	Contact Harman accessibility team via IgniteAccessibilitySupport@harman.com for the accessibility related documentation.
12.1.2 Accessible documentation	Supports with exception	Refer section WCAG 2.2 Report
12.2 Support services		
12.2.2 Information on accessibility and compatibility features	Supports	Contact Harman accessibility team via IgniteAccessibilitySupport@harman.com
12.2.3 Effective communication	Supports	Webex support services accommodate the diverse needs of individuals with disabilities.
12.2.4 Accessible documentation	Supports with exception	Refer section WCAG 2.2 Report

Chapter 13: ICT providing relay or emergency service access.

Not Applicable: This product does not support relay or emergency service.

Legal Disclaimer (Company)

Include your company legal disclaimer here, if needed.